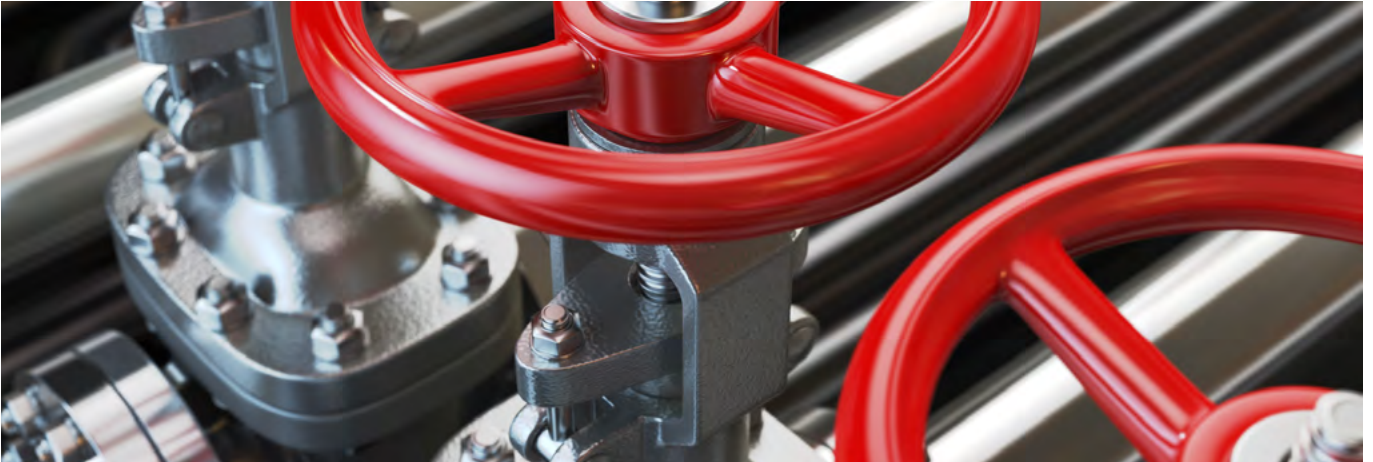


## How Probe Manufacturing & Fabrication improved audit readiness, confidence and speed



### Client Overview

For nearly 50 years, Probe Manufacturing & Fabrication has been a leading UK based precision engineering company that designs, fabricates, inspects and tests intricate, bespoke components such as flanges, blocks, tees and valves for the UK and European Oil and Gas markets.

Probe have built an enviable track record as experts in their field, combining experienced technicians, extensive certification, an unwavering commitment to project transparency and fast, high-quality turnaround.

### Challenge

The company holds multiple certifications and is audited frequently by both customers and technical bodies. Calibration is a key focus during audits, and the team wanted a system that could keep pace with their growing needs and strengthen audit confidence.

The previous system:

- ❖ operated from a single workstation that was also needed for other duties
- ❖ made certificate retrieval slower than ideal and increased the reliance on manual processes
- ❖ created extra burden during audits as staff and auditors had to continually move between the workshop and office

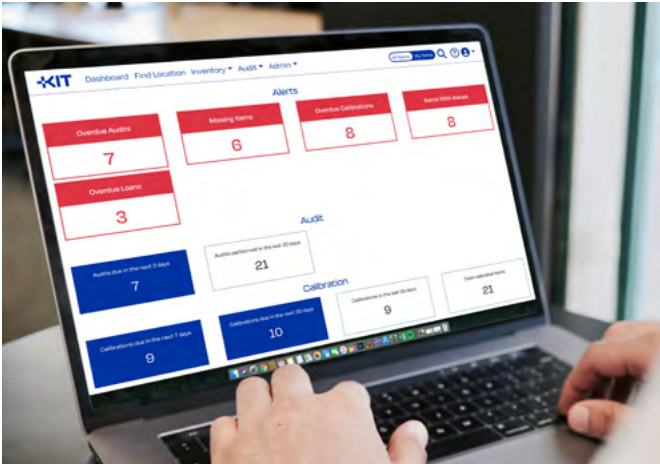
“With KIT you can get information anywhere. Before, I was running ragged trying to find certificates. Now I just push a button. Auditors always check calibration areas. For them to see a system that is easy to run gives them confidence straight away.”

Kenny Watson, Quality Control Supervisor,  
Probe Manufacturing & Fabrication

**PROBE**

# CASE STUDY

## PROBE



Instant visibility and control with the KIT dashboard

### Solution

Moving to KIT gave the Probe Quality Control team instant access to calibration data from any device. This removed the constraints of the old single machine setup and made audits smoother and more transparent.

KIT provided:

- ❖ **one click access** to certificates and calibration history
- ❖ secure cloud **access from any device anywhere** on site or remotely
- ❖ **fast and intuitive navigation** and heightened data visibility
- ❖ **a clear dashboard** with organised, professional reporting
- ❖ **strong onboarding training, ongoing support and regular enhancements** from the KIT team
- ❖ the ability for the team to **demonstrate complete control over their calibration processes.**

### Results

The change has been immediate. Probe see **clear operational gains as well as stronger audit performance:**

- ❖ The system's simplicity and instant data access reassures auditors that the business has full control, improving auditor confidence
- ❖ **The monthly calibration workload has reduced to a tenth** of what it was with the old system
- ❖ Reports and certificates are cleaner, easier to read and more consistent
- ❖ Cloud access has eradicated previous delays and data loss concerns

The Probe Quality Control team now have **confidence and trust** in a system they want to use and new team members have adopted the system quickly and easily.

"It used to take ages to perform and record calibrations on the old system. Now it takes seconds. It is so much more efficient."

Kenny Watson, Quality Control Supervisor,  
Probe Manufacturing & Fabrication

Are you looking to streamline your equipment management processes? Join many other satisfied customers by choosing the agile and reliable solution KIT offers. Contact us today to learn how KIT can transform your operations and ensure compliance with industry standards.

### What is KIT?

KIT helps manufacturing teams organise and control their tools, manage calibrations and stay audit ready all in one easy software platform. Developed in the UK by Coplan Ltd.

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