

Terms of Use

v1.1 - December 2025

Before you use KIT

The KIT platform is provided by Coplan Limited. Please read and accept these End User Terms and Conditions to use the KIT platform. You should also read our standard Terms and Conditions.

We respect the privacy of all users of the KIT platform and we recommend that you read our Privacy Policy so that you understand our approach to how we handle your personal data.

Part A – Using KIT

You can use KIT to:

- View an inventory of all tooling and equipment used within the organisation in one place – including audits of tooling present or missing, part numbers, descriptions of items, calibration data and any other detail that is published for view by the subscribing organisation.
- Perform audit reports of all equipment
- Notify and alert of any missing equipment
- Notify and alert of any broken equipment
- Update and detail replacement or new equipment

Who can use KIT?

You must be aged 16 or over and have valid reason to subscribe to an organisation using the KIT platform. If we need to, we can refuse to register you for the use of KIT and/or limit how you use it

The devices KIT works on

KIT will work on any web enabled device but is limited to up to date and supported versions of the following browsers:

Google Chrome

Safari

Microsoft Edge

Are there any costs?

KIT is licensed to an organisation wishing to utilise its functionality. Pricing can be discussed with your KIT sales representative. Your internet or network service provider may charge you for using data on your device.

How to register

Upon creation of a KIT account, a Lead Administrator will be nominated and invited via Email through the system platform to register their account. Registration will consist of the following steps:

- Confirming Username is correct
- Validation of Email address
- Creation and confirmation of secure password

Once created and valid, the Lead Administrator will then create subsequent system users who will then be invited via Email to use the system following the registration process detailed above.

Conditions for using KIT

Using KIT in the right way

- Only use KIT to view your subscribed tooling and equipment information or communicate using the functionality available in the platform
- Don't use the KIT to upload or communicate inappropriate or illegal images or content that breaches the rights of others
- Don't attempt to make any income directly from using KIT
- Don't use KIT to do anything illegal
- Don't use KIT in a way that could damage it or stop it from working or affect our systems or other users – for example, by hacking into or inserting malicious code into the KIT platform and its' operating systems
- Don't collect any information or data from KIT or our systems or try to read any messages or information not meant for you
- Make sure you obey any laws that apply to you in any place you use KIT

Information about you

Keeping us informed

If your account details or any other information about you changes, you will be able to update via the User Administration section of the KIT platform.

How you must protect your information

KIT gives you access to your subscribed information, so you need to make sure you don't allow anyone else to log into your account

Always keep your device secure and close KIT if you're not using it. Don't let anyone see or have access to your passwords and sign-in information

Push Notifications, if enabled, can appear on the locked screen of your mobile device unless you change its settings

Some devices allow you to use your fingerprint or Face ID for logging into the application. If you enable this feature, then anyone whose fingerprint or Face ID is registered on your device may be able to log into the application and access your account. Therefore, you must not activate this feature if you allow other people to access your device using their fingerprint or Face ID. You should delete any other fingerprints or Face ID registered on the device first; otherwise, transactions made by anyone else who has their fingerprint or Face ID registered on the device will be treated as being authorised by you

Don't install or use the application on a jail-broken or rooted device. These have had their security features changed in order to work, which makes them less secure, and means that fraudsters could access your device and steal your information

You should always consider the implications of sharing your security credentials and your personal information. If you suspect that anyone else knows them, contact us immediately via Email – support@thisiskit.com

If someone wants to know your security details We won't ever phone you or send you an email asking for your security details. Nor will we ever ask anybody to do this for us. If anyone contacts you asking for your security details, they may be a fraudster. Tell us immediately via Email – support@thisiskit.com

How KIT accesses information about you

If you use certain features (like making phone calls or Emails from the platform), the application will need to access information on your device to work. You can limit this for some features, for example by turning off permissions for phone access on your phone or not using the features.

Certain functionality linked to scanning QR codes will require access to using the camera and Near Field Communication (NFC) functions of a device. You can limit this by turning off permissions for phone access on your phone or not using the features.

You can manage how the application accesses your device or information using privacy settings on your device. You can also do it through the usage settings in the platform menu

If you don't do this, we'll assume you agree that the platform can access your device or information

When you use any part of the platform which needs your location to work, you agree that we (and other organisations that work with us) can collect and use information about your location

What else you need to know

Changes to KIT and our terms and conditions

If we need to change anything about KIT, we'll tell you about the change in advance (if it negatively affects how you use the platform) or we'll tell you after we make the change (if it benefits you or doesn't affect how you use the platform). We'll send an alert or display a message about the change when you next use the platform or log into our website. If there's anything we need you to agree we might ask you to read and accept a message on your screen to continue using KIT

Content from your subscribed organisation: You acknowledge that Coplan Limited provides the infrastructure which powers KIT. Coplan Limited take no responsibility for the content which is uploaded to and displayed on the KIT platform. All such content (including, without limitation, manufacturer detail, part numbers, equipment descriptions, reports and alerts of broken or missing items, messages, audit reports and any other data not related to the core functions of the platform) is provided by the organisation that have purchased and subscribed to KIT. Therefore, Coplan Limited a is not liable for any of the content on KIT, nor for the accuracy or for any reliance placed upon the content provided via KIT.

Contacting you

From time to time, we may contact you about KIT by email, text, KIT messages/notifications service, telephone or post

Sometimes, these may be marketing messages. If you don't want to receive them, you can tell us at any time by contacting us by following any instructions we include to unsubscribe to marketing messages

All other information presented to you in any form using KIT will be via the administrators of your subscribed organisation.

If things go wrong

If something goes wrong and it's our fault, we will always do our best to support and ensure that your access to KIT is unaffected for as little time as possible as per our general terms and conditions.

There are some things that we're not responsible for because they're out of our control or they relate to how your device works. So, we can't be responsible if:

- Any information published within KIT by your subscribed organisation is incorrect
- You cannot access KIT for any reason or it's slow for reasons not linked to our service or processes
- Any device, hardware or software you use with KIT is damaged or corrupted or doesn't work
- KIT doesn't work as you expect, doesn't meet your requirements or contains errors or defects based on usage outside of the normal scope
- You don't receive a Notification alert from KIT in time
- We're prevented from providing any service in part or in full because of something a third party does
- Notifications or messages not being delivered or being blocked by anti-spam filters, firewalls, etc.

Warranties & Liabilities

Coplan Limited is not responsible for any content delivered or the Products made available to purchase via KIT. All content is created by the organisation using our services and Products are the responsibility of the organisation, relevant vendor or manufacturer as appropriate.

Coplan Limited does not make any warranty or guarantee as to the accuracy, timeliness, performance, completeness or suitability of the information, Products or services found or offered on KIT. You acknowledge that such information and materials may contain inaccuracies or errors and we expressly exclude liability for any such inaccuracies or errors to the fullest extent permitted by law.

Coplan Limited shall not be responsible to you whether in contract, tort (including negligence) or otherwise for incidental, special, indirect or consequential loss or damage, any loss of profit (direct or indirect), third party claims, pure economic loss arising out of or in connection of the performance or non-performance of our obligations under these terms and conditions including such damage as may be reasonably foreseeable at the date you order the Product.

Coplan Limited will not be held responsible for any delay or failure to comply with our obligations under these conditions if the delay or failure arises from any cause which is beyond our reasonable control.

Intellectual Property

All intellectual property rights (including use of trademarks) shall be solely owned by us. You are permitted only to use material on this website/mobile application as expressly authorised by us or our licensors.

Coplan Limited are the operators of this website/application, and the contents of it are either our property (or that of our customers).

Coplan Limited's rights are protected by UK, European, and International intellectual property laws, including those for the protection of copyrights, trademarks, and database rights. Misuse of this website and our application may incur civil liability or attract criminal sanctions.

Coplan Limited grant you a limited, non-exclusive and revocable licence to access our platform for the purposes of viewing information and/or providing updates to the subscribing organisation

Your licence to access our platform does not extend to any commercial use of our platform, or to any use of our platform whatsoever which is for the benefit of any commercial entity other than us.

You are expressly not permitted to download any part of our platform (other than by reason of automatic page caching), to amend or modify it or any part of it, to reproduce or copy, sell (including any resale), or otherwise exploit our platform (or any part of it) for any purpose other than as set out above, nor are you permitted to frame our website/mobile application or to link to any element of it other than the homepage.

General

A person who is not a party to these terms and conditions shall have no right to enforce any term under the Contracts (Rights of Third Parties) Act 1999.

If any provision of these terms and conditions is found to be invalid or unenforceable by a court the invalidity or unenforceability of such provision shall not affect the other provisions of these terms and conditions.

Coplan Limited may assign or transfer any of our rights or subcontract any of our obligations under these terms and conditions to any third party.

You may not assign or transfer any of your rights or subcontract any of your obligations under these terms and conditions except with our specific permission in writing

Coplan Limited reserve the right to change these terms and conditions from time to time and any such changes will be communicated via our website and mobile platforms.

These terms and conditions govern the entire relationship between you and Coplan Limited and will remain in force for the duration of our relationship.

These Terms and Conditions supersede all previous Terms and Conditions, representations, undertakings and agreements.

These terms and conditions are governed by the laws of England and Wales and the parties hereto submit to the exclusive jurisdiction of the English Courts.

Other things you need to know

If you're unhappy with something

If you're unhappy with KIT or feel we have done something wrong, please contact us and give

us the opportunity to investigate and resolve the matter. This also helps improve our service for all customers. You can get in touch by emailing support@thisiskit.com

Please note that Coplan Limited are not responsible for any content published using the KIT platform. If you are unhappy with any of the information published on the KIT platform, please refer this feedback directly to the organisation you have subscribed to.

Third-party software and copyrighted material

KIT uses and includes third-party software and copyrighted material. It's also subject to third-party or other open-source licences.